



Update ACE product line

Hardware change on Alfen Dual socket charging stations

April 2022



Dear Alfen Charging Equipment customer,

We would like to inform you of a hardware change in our Eve Double Pro-line, Twin 4XL and Eve Double PG-line charging stations.

NG920 controller board update

All new dual socket charging stations will include an updated controller PCBA. This hardware update ensures Alfen can maintain production continuity and quality standards. The new controller PCBA will include firmware 5.5.1 or later.

Change Summary

Products	Eve Double Pro-line (all variants) Twin 4XL (all variants) Eve Double PG-line (all variants)
Hardware change	Updated main controller PCBA (NG920 Rev. D)
Timing	Production 25 April 2022 onwards
Required firmware revision	5.5.1 or later

Firmware

The updated controller PCBA requires firmware revision 5.5.1 or later. Downgrading to older revisions (5.5 and older) can cause malfunctioning. A general rule will apply for all new stations:



REMARK

Charging stations **should not be downgraded** to a firmware revision before 5.5.1. Doing so may result in a malfunctioning charging station!

Impact on functional specifications

The product functional specifications will not be impacted because of this hardware change.

Impact on other hardware components

The compatibility with other charge station hardware (Powerboard, kWh-meter, cabling etc.) will not be impacted.



Additional information

In case you have any questions or wish to receive additional information, please contact your Sales Manager or the Aftersales Support department via the contact details below:

Alfen Charging Equipment
support.alfen.com